

Hanover Professional and Executive Lines



Title agents errors and omissions capabilities overview

The Hanover and Norman-Spencer serve the title industry by providing leading errors and omissions coverage for title agents. Available nationwide, the Title Agents E&O Program offers competitive pricing and exclusive coverage that can be tailored to address each client's unique needs.

Coverage highlights

- "A" (Excellent) Rating by AM Best
- Claims made and reported policy form
- Duty to defend
- Full consent to settle (no "hammer" clause)
- Pre-Claim assistance
- Disciplinary proceedings
 - \$25,000 supplemental limit
- Consumer Financial Protection Bureau defense
 - \$250,000 supplemental limit

- Employee dishonest acts
 - \$50,000 supplemental limit
- Loss of earnings and expense reimbursement
 — \$500/day/insured subject to \$10,000 aggregate supplemental limit
- Available option for theft of funds
 - \$25,000, \$50,000 or \$100,000
- Deductible reduction for early claim settlement or settlement via mediation
- Multiple ERP options, including unlimited



Eligible exposures

- Title insurance agent
- Title abstractor, title searcher
- Escrow agent
- Closing agent
- Settlement agent
- Notary public
- Public records searcher (including UCC searches)
- · Corporate document searcher
- Flood zone certifications
- Witness closer, mobile closer or signing agent

A total account solution

The Hanover's offering isn't limited to E&O. We can also help protect your business with commercial property, auto, workers' compensation, and umbrella coverage. By combining all your commercial insurance policies with The Hanover, you'll benefit from total account solutions and services.

The Hanover advantage

With the deep industry experience of The Hanover behind you, there's no need to worry if you are adequately protected. Instead, you'll be able to devote your time to managing and growing your business.

Additional benefits include:

- Tailored coverage at a competitive price
- An experienced claims team that understands the complexities of title agents' E&O claims, and is deeply committed to deliver exceptionally responsive and personalized service
- · Available countrywide, excluding AK and HI

Learn more

About the title agents errors and omissions program by contacting your Hanover representative or Kristye DeStout at Norman-Spencer:
Kristye DeStout

Underwriter Team Lead, Norman-Spencer

kristyedestout@norman-spencer.com
937-432-1611



The Hanover Insurance Company 440 Lincoln Street, Worcester, MA 01653 hanover.com
The Agency Place (TAP)—https://tap.hanover.com

All products are underwritten by The Hanover Insurance Company or one of its insurance company subsidiaries or affiliates. Coverage may not be available in all jurisdictions and certain coverage may be provided by an eligible surplus lines insurer and procured only by a properly-licensed surplus lines broker. Surplus lines insurers do not generally participate in state guaranty funds and insureds are therefore not protected by such funds. This release is designed to provide general information for insurance professionals only and does not constitute an offer to sell or a solicitation of insurance. Any inquiries regarding the subject matter should be directed through licensed insurance professionals.

Please refer to the actual policy issued for complete details of coverage and exclusions. For more information about The Hanover visit our website at www.hanover.com.

©2022 The Hanover Insurance Group. All Rights Reserved..