



Claims - Carrier List

For your convenience, a list of common claims reporting contacts for major carriers can be found below. However, contact information is subject to change. Please consult your policy, broker or underwriter for more information or if you need assistance reporting a claim.

Company	Email	Phone	Fax	Legal Hotline	Notes
Accident Insurance Company	aicclaims@usadminclaims.com	866-984-3318	855-817-6014		Follow up: 866-984-3316
Ace	ChubbClaimsFirstNotice@chubb.com	800-433-0385	877-395-0131		Phone: 800-523-9254 (After Hours) Online: hubb.com/us-en/claims/first-notice-of-loss.aspx
Acuity		866-815-7696 (windshield)			WC Online: acuity.com/claims/workers-compensation-form Online: acuity.com/claims/report-a-claim/ All Other: 800-242-7666
Admiral	admclaims@admiralins.com		856-429-3630		Online: admiralins.com/claims/
Adriatic Insurance Company			504-832-0605		:
AGCS/Allianz		800-558-1606	888-323-6450		kristin.perotti@agcs.allianz.com
AIG - Lexington (Arch & Eng Liab)	lexingtonaeclaims@aig.com		866-874-8621		
AIG - Lexington (EMP Prac & MGM Liability)	lexeplclaims@aig.com		866-947-1638		
AIG - Lexington (Excess GL)	LexingtonExcessFNOL@aig.com		866-244-0519		
AIG - Lexington (GL)	LexPrimaryFNOL@aig.com	800-931-9546	866-947-4165		
AIG - Lexington (HNOA)	Nsa.claims@aig.com	855-803-0358	866-867-9425		
AIG - Lexington (Prof Liability)	LexProfessionalLiability@aig.com		866-671-9288		
AIG - Lexington (Property & Energy)	newloss-usproperty&energy@aig.com	800-931-9546	855-805-4125		

Company	Email	Phone	Fax	Legal Hotline	Notes
AIG (formerly Chartis) (All Other)	ATLPCNEWLOSS@aig.com	877-399-6442	866-252-2245		Inquire Phone: 877-802-5246 Online: www.aig.com/reportclaim
AIG (formerly Chartis) (Construct Defect)	atlpnewloss@aig.com	800-910-2667	866-797-1077		Inquire Phone: 877-802-5246 Online: www.aig.com/reportclaim
AIG (formerly Chartis) (UMB and Excess)	excessfnol@aig.com	866-473-0756	866-743-4376		Inquire Phone: 877-802-5246 Online: www.aig.com/reportclaim
All Star Transportation (Knight Specialty)	allstartransclaims@tnwinc.com	844-616-4683			
Allied (Nationwide)	enewloss@nationwide.com	866-322-3214			All Personal Phone: 800-282-1446
Allied World (AWAC)	inlandmarinenewloss@awac.com	877-533-1211			MTC/Inland Marine
Allied World (AWAC)	noticeoflossprimaryconstruction@awac.com				GL/Auto/Excess
AllState		800-ALLSTATE			
Alta Risk (Startsone)	claims@starstone.com	201-743-7700			
Alterra / Essex / Markel	newclaims@markelcorp.com	800-362-7535			Phone: 800-362-7535 (After Hours)
American Alternative - Munich (Marina)	claimscommercial@amig.com	800-486-2524 x372	516-741-1700		
American Alternative - Munich (Transportation)	newloss@networkadjusters.com	800-486-2524 x372	516-741-1700		
AmTrust (All Other)	Amtrustclaims@qrm-inc.com (for WC)	888-239-3909	877-207-3961		
AmTrust (WC)	Amtrustclaims@qrm-inc.com	888-239-3909	775-908-3724		
AmTrust E&S		866-272-9767	877-669-9140		
AmTrust E&S (Environment)	Environmentalclaims@amtrustes.com	866-272-9767	877-669-9140		
AmTrust E&S (GL)	GLclaims@amtrustes.com	866-272-9767	877-669-9140		
AmTrust E&S (Prof Liab)	Professionalclaims@amtrustes.com	866-272-9767	877-669-9140		
Arch Insurance	claims@archinsurance.com	877-688-2724	866-266-3630		

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ARI Insurance	ARI.Claims@amtrustgroup.com	866-272-9267	609-882-4088		Transportation Online: ari-ins.com/claimsform.php
Ascent	breach@cyberscout.com	844-858-9578			Cyber Liability
Ascot	usclaims@ascotgroup.com	833-454-3023			
At-Bay Insurance Co	claims@at-bay.com				Cyber Liability
ATM (Dongbu)	yorkclaimsintake@yorkrsg.com	866-391-9675			
ATM (United Specialty)	reportaclaim@g2claims.com	866-427-4869			
Axis Insurance Co	USFNOL@axiscapital.com	866-259-5435	866-770-5629		Cyber Liability
Bell & Clements (Lloyds)	NewClaims@bellandclements.co.uk				
Berkley Fire & Marine	claims@berkleymarine.com	855-499-8754 x6	866-256-8744		
Besso (Lloyds)	claims@johnsonclaimservice.com	800-241-6166			
Canopy Specialty Insurance	claims@global-indemnity.com	800-788-4780			
Cap Specialty	claims@capspecialty.com	800-475-4450			
Century Surety	csu@centurysurety.com	800-825-9489	614-895-7040		
Century Surety (GL)		800-825-9489	614-895-7040		Online: centurysurety.com/liability-claim-form/
Century Surety (Prop)		800-825-9489	614-895-7040		Online: enturysurety.com/property-claim-form/
Century Surety (Surety)		800-825-9489	614-895-7040		Online: centurysurety.com/surety-claim-form/
Chubb (All Other)	CSCFNOL@chubb.com	800-252-4670			Online: extpws09.chubb.com/ChubbClaims/Extranet/eLoss/Login.aspx?GAMsg=
Chubb (Financial Lines)	specialtyclaims@chubb.com	860-408-2800	855-842-1349		
Chubb (WC)		800-699-9916	800-884-3946		

Company	Email	Phone	Fax	Legal Hotline	Notes
CNA (All Other)	lossreport@cnaasap.com	877-262-2727	800-953-7389		
CNA (Marine)	marinenewloss@cna.com	877-280-7312 x2	877-329-7752		
CNA (Surety Bonds)	claims@cnsurety.com	877-672-6115	312-755-7276		
Colony Specialty	claimreporting@colonyspecialty.com	855-225-7204	303-773-7373		
Continental Casualty Company (CNA)	realestateclaims.us@victorinsurance.com	877-732-5444		877-732-5444	Real Estate E&O / Professional Liability
Crum & Forster / CoverX (All Other)	crumandforsternol@cfins.com	800-690-5520	877-622-6218		
Crum & Forster / CoverX (Fairmont Specialty)		800-392-1970	877-622-6538		
Crum & Forster / CoverX (Surety)	suretybondclaims@cfins.com	800-392-1970	877-622-6952		
Diamond State Group	claims@global-indemnity.com	800-788-4780	610-660-8885		Phone: 866-765-0474 (After Hours)
Dual Commercial (Lloyds E&S Prop)	claims@emcas.com	888-239-7872			
Dual Commercial (Lloyds/United Specialty)	claims@premierclaimsllc.com	888-683-2266			
Dual Commercial (Munich)	Claims@usadjustment.com	215-244-9500			
Dual Commercial (Starr)	Claims@starrcompanies.com	855-782-7725			
Dual Environmental (Axis)	usclaimnoticebh@axiscapital.com				
EMC (Michigan Losses)	Lansing.Claims@EMCIns.com	888-362-2255			Online: https://www.emcins.com/emc/default.asp?deviceSite=df
Empire (Zurich)	USZ_carecenter@zurichna.com	800-987-3373	877-962-2567		Online: webclaims.zurichna.com
Encompass		800-588-7400			
Evanston	newclaims@markelcorp.com	800-362-7535	855-662-7535	844-462-7535	Cyber Liability
Evanston Insurance Co	newclaims@markelcorp.com	800-362-7535	855-662-7535		Real Estate E&O / Professional Liability

Company	Email	Phone	Fax	Legal Hotline	Notes
Everest (Auto)	everestautoclaims@evereststre.com	833-916-0055	877-297-3272		cc joe.dazzo@evereststre.com
Everest (GL & Prof Liab)	5201EverestNational@sedgwick.com	1-800-267-1676	866-579-9969		
Falls Lake (Transportation)	claims@tritonclaims.com	800-537-8023	770-645-2910		
Fireman's Fund	cifnol@ffic.com	888-347-3428			
First Mercury	laimsfax@firstmercury.com	800-762-6837	248-357-5036		
Foremost (Commercial Other)		800-435-7764			
Foremost (Commercial WC)		866-967-5256			
Foremost (Personal Auto)		800-274-7865			
Foremost (Personal Other)		800-527-3907			
Freberg	feiclaims@berkleycustom.com	855-597-7616			
General Star	GStarClaims@generalstar.com			877-220-9282	Real Estate E&O / Professional Liability
General Star (Casualty)	GStarClaims@generalstar.com		866-914-3151		Information Phone: 203-328-5700
General Star (Property & Energy)	GStarPropertyClaims@generalstar.com		866-333-3566		Information Phone: 203-328-5700
General Star (Real Estate E&O)	GStarClaims@generalstar.com				Information Phone: 203-328-5700
Global Indemnity Group	claims@global-indemnity.com	800-788-4780	610-660-8885		Phone: 866-765-0474 (After Hours)
Great American	PLDClaims@gaig.com		855-806-8402	855-424-2468	Real Estate E&O / Professional Liability
Great American (Marine)	comclaims@gaic.com	800-426-9697			All Other Email: Pimclaims@gaic.com
Great American (UMB)	E&SClaims@GAIG.COM	800-584-0835			All Other Email: Pimclaims@gaic.com
Great American Custom	claims@gamcustom.com	800-687-4453	213-430-8459		
Gulf Insurance		800-994-3890	972-650-3636		

Company	Email	Phone	Fax	Legal Hotline	Notes
Hanover	firstreport@hanover.com	800-628-0250	800-399-4734		
Hanover (see below for cyber claims)	firstreport@hanover.com	800-628-0250	800-399-4734	877-220-9282	Real Estate E&O / Professional Liability
Hanover Cyber claims	cyberclaims@hanover.com	800-385-5271			Cyber Liability
Harleysville		800-892-8877			Online: harleysvillegroup.com/app_OnlineClaims/
Hartford	lossconnect@thehartford.com	800-327-3636			Business Owners/GL/WC
Hartford (All Commercial)	lossconnect@thehartford.com	800-327-3636			
Hartford (Auto/Home)		800-243-5860			
Hartford (Flood)		800-787-5677			
Hartford (Surety Bonds)	bond.claims@thehartford.com	888-266-3488	860-757-5835		
Hiscox PRO / Hiscox Lloyds	HiscoxClaims@Hiscox.com		212-922-9652		Real Estate E&O / Professional Liability
HiscoxNow	reportclaim@hiscox.com	866-424-8508			Real Estate E&O / Professional Liability / Business Owners/GL/WC
Houston Specialty Insurance	claims@skywardinsurance.com	888-321-0714			Real Estate E&O / Professional Liability
IFG (Burlington)	claimnotice@ifgcompanies.com	877-434-2667			Phone: 844-430-2785 (After Hours) Online: ifgcompanies.com/Pages/claims-form.aspx
International Marine Under Writers	CantonCRUAcord@onebeacon.com	877-248-3455	866-213-2802		
Ironshore	usclaims@ironshore.com	877-476-6411	646-826-6601		
James River	New.Claimsnotices@jamesriverins.com	804-289-2712	804-204-1058		
Liberty Insurance Underwriters (All Other)	US_Claims@LibertyIU.com	212-208-4100	212-208-4112		
Liberty Insurance Underwriters (Transportation)	tpa.kansascity.ks@custard.com	816-943-1779	816-943-1149		

Company	Email	Phone	Fax	Legal Hotline	Notes
Liberty Mutual (All Commercial)	clclaimreports@libertymutual.com	800-362-0000			Business Owners/GL/WC
Liberty Mutual Surety		610-832-8209			
Maritime General	claims@maritimepg.com	877-479-9675	603-623-4797		
Mitsui Sumitomo Marine	NewLoss@msigusa.com	866-676-6872			
National Indemnity (National Liability & Fire)	claims@nationalindemnity.com	800-356-5750	402-916-3031		Claim Status: clientservices-claims@nationalindemnity.com
National Interstate	newclaims@natl.com	800-929-0870	330-659-8909		
Nationwide (All Other)	enewloss@nationwide.com	800-421-3535	800-554-2899		
Nationwide (Flood)	Claims@floodpro.net	800-759-8656			
Navigators (All Other New)	Newloss@navg.com	855-444-4796			
Navigators (Existing Claims)	claimscustomerservice@navg.com				
Navigators (Surety Bond)	sfbondclaims@navg.com				
NBIS	newcommercialclaims@nbis.com	888-567-7285			Online: nbis.com/report-a-claim
Nova Casualty / AIX Specialty (Concrete Program)	LongIslandNewLosses@yorkrsg.com	866-391-9675	(973) 404-1040		
Nova Casualty / AIX Specialty (Crane Program)	networknewloss@networkadjusters.com	800-486-2524	516-741-1700		
Ohio Casualty	clclaimreports@libertymutual.com	866-255-5530			
Ohio Fair Plan	claims@ohiofairplan.com		614-839-1468		
Old Republic	reportaclaim@narisk.com	800-315-6090	866-261-8507		HNOA
One Beacon	laims@onebeacon.com	877-248-3455	866-213-2802		
Progressive		800-274-4499			
QBE (All Other)	qbeclaims@qrm-inc.com	844-723-2524			
QBE (Flood)		877-254-6819	206-436-3913		

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QBE (FPS)		800-822-2997			
QBE (National Farmers)		866-638-5677			
Redstone Heavy Iron (Clear Blue)	networknewloss@networkadjusters.com	877-533-1211			
Redstone Underwriters (Clear Blue)	networknewloss@networkadjusters.com	877-533-1211			
RLI	New.Claim@rlicorp.com	866-984-3318	866-962-6796		Real Estate E&O / Professional Liability
RLI (All Other)	New.Claim@rlicorp.com	800-444-0406	866-692-6796		
RLI (Energy Surety)	New.Claim@rlicorp.com	713-961-1300	713-961-0285		
RLI (Transportation)	New.Claim@rlicorp.com	800-444-0406	866-692-6796		Phone: 800-609-8041 (After Hours)
RLI (WC)		877-863-5095	877-863-4352		
Rockhill (Casualty)	rhnewcasualtyclaims@rhkc.com				
Rockhill (Property)	rhnewpropertyclaims@rhkc.com				
Safeco	clclaimreports@libertymutual.com	800-332-3226	866-378-3661		
Scottsdale E & S (Nationwide)	essreportaloss@nationwide.com	800-423-7675			Crane
Scottsdale E & S (Nationwide)	SICReportALoss@Scottsdaleins.com	800-423-7675	480-483-6752		All Other
Scottsdale Insurance Co	MLSReportALoss@nationwide.com				Real Estate E&O / Professional Liability
Scottsdale Insurance Co	MLSReportALoss@nationwide.com				Cyber Liability
Seneca	claims@senecainsurance.com	800-442-5723	855-840-9682		
Starr Indemnity	Claims@starrcompanies.com	855-782-7725			
Striker (Clear Blue)	networknewloss@networkadjusters.com	877-533-1211			
Texas Mutual	claims@texasmutual.com	800-892-5246			
Travelers	first.report@travelers.com	800-238-6225			Online: travelers.com/report-a-claim/#/

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Travelers Insurance Co	BSIclaims@travelers.com	800-842-8496	888-460-6622	888-330-8728	Real Estate E&O / Professional Liability / Cyber Liability
Vela / Gemini	claims@vela-ins.com	866-915-7478			
Venture Underwriters (United Specialty)	ereportvui@natlclaim.com	800-424-0132			
West Congress (Clear Blue)	claims@westcongress.com	313-782-4156			
Westfield	WestfieldCCC@Westfieldgrp.com	866-937-2663			
White Oak	claims@mccordclaims.com	844-321-7985	888-526-8381		
Wright Specialty Insurance	claims@wrightinsurance.com	1-877-976-2111			
XL Group (XL Catlin) (Catlin)	Claims.Processor@xlcatlin.com	888-443-4910			
XL Group (XL Catlin) (XL All Other)	napropcasclaimnewnotices@xlcatlin.com	866-262-9002			
XL Group (XL Catlin) (XL Professional)	roclaimnewnotices@xlcatlin.com				
XL Group (XL Catlin) (XL Specialty)	specialtyclaimnewnotices@xlcatlin.com				
Zurich	USZ_carecenter@zurichna.com	800-987-3373	877-962-2567		Online: webclaims.zurichna.com