



Claims - Carrier List

If you need assistance reporting a claim or do not find claim reporting information for the carrier you are looking for, please contact the Norman Spencer Claim Department: (800)543-3248, option 2 or claims@norman-spencer.com

Accident Insurance Company	All	Phone: 866-984-3318 Fax: 855-817-6014 Email: aiclaims@usadminclaims.com
	Follow-up	Phone: 866-984-3316
Ace	All	Phone: 800-433-0385 (Business Hours) Phone: 800-523-9254 (After Hours) Fax: 877-395-0131 Email: ChubbClaimsFirstNotice@chubb.com Online: www2.chubb.com/us-en/claims/first-notice-of-loss.aspx
Acuity	WC	Online: acuity.com/claims/workers-compensation-form
	Windshield	Phone: 866-815-7696
	All Other	Phone: 800-242-7666 Online: acuity.com/claims/report-a-claim/
Admiral	All	Fax: 856-429-3630 Email: admclaims@admiralins.com Online: www.admiralins.com/claims/
Adriatic Insurance Company	Transportation	Fax: 504-832-0605 Email: claims@adriaticinsurance.com
AGCS/Allianz	IM Policy	Email: newloss@agcs.allianz.com ; CC: kristin.perotti@agcs.allianz.com
	All Other	Email: newloss@agcs.allianz.com Phone: 800-558-1606 Fax: 888-323-6450
AIG (formerly Chartis)	Construct Defect	Phone: 800-910-2667 Fax: 866-797-1077 Email: atlpnewloss@aig.com
	UMB, Excess	Email: excessfnol@aig.com Fax: 866-743-4376 Phone: 866-473-0756
	Inquire	Phone: 877-802-5246
	All Other	Phone: 877-399-6442 Fax: 866-252-2245 Email: ATLPCNEWLOSS@aig.com Online: www.aig.com/reportclaim
AIG - Lexington	Property & Energy	Phone: 800-931-9546 Fax: 855-805-4125 Email: newloss-usproperty&energy@aig.com
	HNOA	Phone: 855-803-0358 Fax: 866-867-9425 Email: Nsa.claims@aig.com
	Prof Liab	Fax: 866-671-9288 Email: LexProfessionalLiability@aig.com
	Arch & Eng Liab	Fax: 866-874-8621 Email: lexingtonaeclaims@aig.com
	EMP Prac & MGMT Liab	Fax: 866-947-1638 Email: lexeplclaims@aig.com
	GL	Phone: 800-931-9546 Fax: 866-947-4165 Email: LexPrimaryFNOL@aig.com
	Excess GL	Fax: 866-244-0519 Email: LexingtonExcessFNOL@aig.com
Allied (Nationwide)	All Business	Phone: 866-322-3214 Email: enewloss@nationwide.com
	All Personal	Phone: 800-282-1446

AllState	All	Phone: 800-ALLSTATE
Alterra / Essex / Markel	All	Phone: 800-362-7535 (Business Hours) Phone: 800-362-7535 (After Hours) Email: newclaims@markelcorp.com
American Safety	UMB - Concrete	Phone: 866-391-9675 (York) Email: 3764asiumbrella@york-claims.com (Client code 3764)
American Modern	All	Phone: 800-375-2075 Online: ssweb.amig.com/ssweb/integration/main/lossdetails.html Fax: 513-947-4040
American Alternative - Munich	Marina Transportation	Email: claimscommercial@amig.com Phone: 800-486-2524 x372 Fax: 516-741-1700 Email: newloss@networkadjusters.com
AmTrust	WC All Other	Phone: 888-239-3909 Fax: 775-908-3724 Email: Amtrustclaims@qrm-inc.com Phone: 877-207-3119 Fax: 877-207-3961 Email: anaclaimsreporting@amtrustgroup.com
AmTrust E&S	GL Prof Liab Environment All	Email: GLclaims@amtrustes.com Email: Professionalclaims@amtrustes.com Email: Environmentalclaims@amtrustes.com Phone: 866-272-9767 Fax: 877-669-9140
Arch Insurance	All	Phone: 877-688-2724 Fax: 866-266-3630 Email: claims@archinsurance.com
ARI Insurance	Transportation	Phone: 866-272-9267 Fax: 609-882-4088 Email: ARI.Claims@amtrustgroup.com Online: http://ari-ins.com/claimsform.php
Assurant FloodPro	Flood	Phone: 800-654-4895 Email: claims@floodpro.net
Auto Owners Insurance	All	Phone: 888-252-4626 Fax: 517-323-8796
Bell & Clements	All	Email: newclaims@bellandclements.co.uk
Berkley Fire & Marine	All	Phone: 855-499-8754 x6 Fax: 866-256-8744 Email: claims@berkleymarine.com
Besso Insurance Group - Lloyd's Broker	All	Email: darryl.papper@besso.co.uk Policies that start with JAML, email: Jason.Harding@besso.co.uk
Broadspire	All	Phone: 800-753-6737 Fax: 800-245-9927 Email: nol@choosebroadspire.com
Carolina Casualty	All	Phone: 800-874-8053 (Business Hours) Phone: 866-724-2416 (After Hours) Email: claimdocs@carolinacas.com Online: www.carolinacas.com/Contact/ReportClaim
Century Surety	All GL Prop Surety	Phone: 800-825-9489 Email: csu@centurysurety.com Fax: 614-895-7040 Online: centurysurety.com/liability-claim-form/ Online: enturysurety.com/property-claim-form/ Online: centurysurety.com/surety-claim-form/

Chubb	Finanical Lines	Phone: 860-408-2800 Fax: 855-842-1349 Email: specialtyclaims@chubb.com
	WC	Phone: 800-699-9916 Fax: 800-884-3946
	All Other	Phone: 800-252-4670 Email: CSCFNOL@chubb.com Online: https://extpws09.chubb.com/ChubbClaims/Extranet/eLoss/Login.aspx?GAMsg=
Clear Blue	All Transportation & Concrete	Phone: 877-533-1211 option 1 Fax: 720-529-9345 Email: networknewloss@networkadjusters.com
CNA	Marine	Phone: 877-280-7312 x2 Fax: 877-329-7752 Email: marinewloss@cna.com
	Surety Bonds	Phone: 877-672-6115 Fax: 312-755-7276 Email: claims@cnaSurety.com
	All Other	Phone: 877-262-2727 Fax: 800-953-7389 Email: lossreport@cnaasap.com
Colony Specialty	All	Phone: 855-225-7204 Fax: 303-773-7373 Email: claimreporting@colonySpecialty.com
Condon Skelly	All	Phone: 877-371-9774 Email: condonskelly@yorkrsg.com
Crum & Forster / CoverX	All Other	Phone: 800-690-5520 Fax: 877-622-6218 Email: crumandforsternol@cfins.com
	Fairmont Specialty	Phone: 800-392-1970 Fax: 877-622-6538
	Surety	Phone: 800-392-1970 Fax: 877-622-6952 Email: suretybondclaims@cfins.com
Deep South	All	Phone: 888-802-5246 Email: claimcare@deep-south.com
Diamond State Group	All	Phone: 800-788-4780 (Business Hours) Phone: 866-765-0474 (After Hours) Fax: 610-660-8885 Email: claims@global-indemnity.com
Distinguished Programs	All	Email: DPGClaims@distinguished.com Online: www.distinguished.com/Site/claims/report-a-claim/
Dual Commercial	Lloyds/United Specialty	Phone: 888-683-2266 Email: claims@premierclaimslc.com
	Lloyds E&S Prop	Phone: 888-239-7872 Email: claims@emcas.com
	Munich	Phone: 215-244-9500 Email: Claims@usadjustment.com
	Starr	Phone: 855-782-7725 Email: Claims@starrcompanies.com
EMC	Michigan Losses	Email: Lansing.Claims@EMCIns.com
	All Other	Phone: 888-362-2255 Online: www.emcins.com/emc/default.asp?deviceSite=df
Encompass	All	Phone: 800-588-7400
Empire (Zurich)	All	Phone: 800-987-3373 Fax: 877-962-2567 Email: USZ_carecenter@zurichna.com Online: webclaims.zurichna.com

Everest	Auto	Phone: 833-916-0055 Email: EverestAutoClaims@everestre.com
	GL & Prof Liab	Phone: 800-267-1676 Fax: 866-579-9969 Email: 5201EverestNational@sedgwick.com
	All Follow Up	Phone: 866-287-1736
Falls Lake	Transportation	Phone: 800-537-8023 Fax: 770-645-2910 Email: claims@tritonclaims.com
Fireman's Fund	All	Phone: 888-347-3428 Email: cifnol@ffic.com
First Mercury	All	Phone: 248-213-0411 Fax: 248-357-5036 Email: claimsfax@cfins.com
Foremost	Personal Auto	Phone: 800-274-7865
	Personal Other	Phone: 800-527-3907
	Commercial WC	Phone: 866-967-5256
	Commercial Other	Phone: 800-435-7764
General Star	RealEstate E&O	Email: GStarClaims@generalstar.com
	Casualty	Email: GStarClaims@generalstar.com Fax: 866-914-3151
	Property & Energy	Email: GStarPropertyClaims@generalstar.com Fax: 866-333-3566
	Information	Phone: 203-328-5700
Global Indemnity Group	All	Phone: 800-788-4780 (Business Hours) Phone: 866-765-0474 (After Hours) Fax: 610-660-8885 Email: claims@global-indemnity.com
Great American Custom	All	Phone: 800-687-4453 Fax: 213-430-8459 Email: claims@gamcustom.com
Great American	Marine	Phone: 800-426-9697 Email: omclaims@gaic.com
	UMB	Email: E&SClaims@gaig.com
	All Other	Phone: 800-584-0835 Email: Pimclaims@gaic.com
Gulf Insurance	All	Phone: 800-994-3890 Fax: 972-650-3636
Hagerty - NW Classic Auto	All	Phone: 800-922-4050 Email: claims@hagerty.com
Hallmark Specialty Hallmark National	UMB	Phone: 817-348-1780 Fax: 817-348-1607 Email: claims@hallmarkgrp.com
Hanover	All	Phone: 800-628-0250 Fax: 800-399-4734 Email: firstreport@hanover.com
Harleysville	All	Phone: 800-892-8877 Email: claimsimaging@nationwide.com Online: www.harleysvillegroup.com/app_OnlineClaims/

Hartford	Flood	Phone: 800-787-5677
	Surety Bonds	Phone: 888-266-3488 Fax: 860-757-5835 Email: bond.claims@thehartford.com
	Auto/Home	Phone: 800-243-5860
	All Commercial	Phone: 800-327-3636 Email: lossconnect@thehartford.com
IFG (Burlington)	All	Phone: 877-434-2667 (Business Hours) Phone: 844-430-2785 (After Hours) Email: claimnotice@ifgcompanies.com Online: www.ifgcompanies.com/Pages/claims-form.aspx
International Marine Under Writers	All	Phone: 877-248-3455 Fax: 866-213-2802 Email: CantonCRUAcord@onebeacon.com
Ironshore	All	Phone: 877-476-6411 Fax: 646-826-6601 Email: usclaims@ironshore.com
James River	All	Phone: 804-289-2712 Fax: 804-204-1058 Email: New.Claimsnotices@jamesriverins.com
Liberty Insurance Underwriters	Transportation	Phone: 800-677-9163 Email: CASClaims@libertyiu.com
	All Other	Phone: 212-208-4100 Fax: 212-208-4112 Email: US_Claims@LibertyIU.com
Liberty Mutual	Home/Auto	Phone: 800-225-2467
	All Commercial	Phone: 800-362-0000 Email: clclaimreports@libertymutual.com
Liberty Mutual Surety	Bonds	Phone: 610-832-8209
Maritime General (Broker)	All	Phone: 800-366-8086 Fax: 603-623-4797 Email: claims@maritimepg.com
Mitsui Sumitomo Marine	All	Phone: 866-676-6872 Email: NewLoss@msigusa.com
Monroe Guaranty (FCCI)	All	Phone: 800-226-3224 Fax: 800-226-2003 Email: newclaim@fcci-group.com
Motorists Mutual	All	Phone: 800-876-8766
National Indemnity (National Liability & Fire)	All	Phone: 800-356-5750 Fax: 402-916-3031 Email: claims@nationalindemnity.com Claim Status: clientservicesclaims@nationalindemnity.com
National Interstate	All	Phone: 800-929-0870 Fax: 330-659-8909 Email: newclaims@natl.com
Nationwide	Flood	Phone: 800-759-8656 Email: Claims@floodpro.net
	All Other	Phone: 800-421-3535 Fax: 800-554-2899 Email: enewloss@nationwide.com
Navigators	All Other New	Phone: 855-444-4796 Email: Newloss@navg.com
	Surety Bond	Email: sfbondclaims@navg.com
	Existing Claims	Email: claimscustomerservice@navg.com

NBIS	All	Phone: 888-567-7285 Email: newcommercialclaims@nbis.com Online: www.nbis.com/report-a-claim
Nova Casualty / AIX Specialty	Concrete Program Crane Program	Email: LongIslandNewLosses@yorkrsg.com Phone: 866-391-9675 Fax: (973) 404-1040 Phone: 800-828-7083 Fax: 508-926-1557 Email: HanoverProgramclaim@hanover.com
Ohio Casualty	All	Phone: 866-255-5530 Email: clclaimreports@libertymutual.com
Ohio Fair Plan	All	Fax: 614-839-1468 Email: claims@ohiofairplan.com
Old Republic	HNOA	Phone: 800-315-6090 Fax: 866-261-8507 Email: reportclaim@narisk.com
One Beacon	All	Phone: 877-248-3455 Fax: 866-213-2802 Email: claims@onebeacon.com
Personal Umbrella.com	All	Phone: 800-564-1799
Philadelphia Insurance	All	Phone: 800-765-9749 Fax: 800-685-9238 Email: claimsreport@phly.com Online: www.phly.com/Claims/ReportClaimForm.aspx
Prime Insurance Company	All	Phone: 877-585-2849 Fax: 877-452-6909 Email: cda@primeis.com
Progressive	All	Phone: 800-274-4499
QBE	Flood FPS National Farmers All Other	Phone: 877-254-6819 Fax: 206-436-3913 Phone: 800-822-2997 Phone: 866-638-5677 Phone: 844-723-2524 Email: qbclaims@qrm-inc.com
RLI	WC Energy Surety Transportation All Other	Phone: 877-863-5095 Fax: 877-863-4352 Phone: 713-961-1300 Fax: 713-961-0285 Email: New.Claim@rlicorp.com Phone: 800-444-0406 (Business Hours) Phone: 800-609-8041 (After Hours) Fax: 866-692-6796 Email: New.Claim@rlicorp.com Phone: 800-444-0406 Fax: 866-692-6796 Email: New.Claim@rlicorp.com
Rockhill	Casualty Property	Email: rhnewcasualtyclaims@rhkc.com Email: rhnewpropertyclaims@rhkc.com
Safeco	All	Phone: 800-332-3226 Fax: 866-378-3661 Email: clclaimreports@libertymutual.com
Seneca	All	Phone: 800-442-5723 Fax: 855-840-9682 Email: claims@senecainsurance.com

Scottsdale E & S (Nationwide)	Crane	Phone: 800-423-7675 Email: essreportaloss@nationwide.com
	All Other	Phone: 800-423-7675 Fax: 480-483-6752 Email: essreportaloss@nationwide.com
Starr Indemnity	All	Phone: 855-782-7725 Email: Claims@starrcompanies.com
Texas Mutual	WC	Phone: 800-892-5246 Email: claims@texasmutual.com
Tokio Marine	All	Phone: 877-567-7486 Email: Claims@ACTEC.net
Torus (Starstone)	All	Email: claims@starstone.com
Travelers	All	Phone: 800-238-6225 Online: www.travelers.com/reportclaim/#/ Email: first.report@travelers.com
Vela / Gemini	All	Phone: 866-915-7478 Email: claims@vela-ins.com
Westfield	All	Phone: 866-937-2663 Email: WestfieldCCC@Westfieldgrp.com
White Oak	Transportation	Phone: 844-321-7985 Email: claims@mccordclaims.com Fax: 888-526-8381
Windsor	All	Email: craigpress@larrypressclaims.com Phone: 718-377-7585
XL Group (XL Catlin)	XL All Other	Phone: 866-262-9002 Email: napropcasclaimnewnotices@xlcatlin.com
	XL Professional	Email: proclaimnewnotices@xlcatlin.com
	XL Specialty	Email: specialtyclaimnewnotices@xlcatlin.com
	Catlin	Phone: 888-443-4910 Email: Claims.Processor@xlcatlin.com
Zurich	All	Phone: 800-987-3373 Fax: 877-962-2567 Email: USZ_carecenter@zurichna.com Online: webclaims.zurichna.com